USER GUIDE

fall detection. gps.

belle+

go with confidence!



IMPORTANT: charge **belle+**™on cradle before first use

Charging Procedures:

Plug in the charging cradle and place **belle+** into the cradle.

- **belle+** is in the process of charging when the small, red battery light on the device is flashing.
- **belle+** is fully charged when the small, red battery light on the device is solid. Typical charging time is 2-3 hours.
- Remember, it is normal for the red battery light on **belle+** to be off when the device is not in the charging cradle, and for the blue WiFi and GPS lights to be off. The blue call light will flash slowly when **belle+** is on and ready for use.

WARNING: **belle+**'s rechargeable battery lasts up to 5 days per charge. Only charge as needed. Do not leave **belle+** on cradle for more than 10 hours at a time.

speaker

call button

belle+ microphone

red battery light

call light light

blue blue blue GPS WiFi light

HOW TO CALL FOR HELP

- Press and hold the call button until the call light on **belle+**[™] turns blue.
- 2. After a short delay, you will hear tones and a voice saying that you are being connected to the support center.
- 3. The specialist will answer the call.
- 4. The specialist can locate you and send emergency personnel or loved ones to help you.

If belle+ detects a fall, it can automatically connect to care specialists who can dispatch emergency services if needed.

TESTING BELLE+

We recommend that you test **belle+** weekly. If **belle+** does not test properly, please call your dealer immediately.

- 1. To test, press and hold the call button until the call light on **belle+** turns blue.
- 2. After a short delay, you will hear tones and a voice saying that you are being connected to the support center.
- 3. The specialist will answer the call.
- 4. Tell the specialist you are testing.



press and hold call button

call light will turn blue

Coverage:

This 3G product requires adequate AT&T cellular coverage to work properly. It can be located using GPS and WiFi location technologies. It is important to test the device to know if it works in your area. Remember that your surroundings, environmental and topographical conditions may also affect your coverage. If you experience coverage issues, please call your dealer immediately.

Charging:

Your device's rechargeable battery can last up to 5 days per charge. The red battery light will flash when it needs to be recharged. Wear your device at all times and only charge when necessary. Do not charge **belle+**[™] on cradle for more than 10 hours at a time.

Failure to follow charging procedures will result in the device not being able to function properly.

Water-Resistant:

belle+ is IPX6 water-resistant and is rated to withstand water projected through powerful jets (12.5 mm nozzle) from any direction. **belle+** should not be submerged. **belle+** should be towel-dried after exposure to water.

Device Placement:

If you are subscribed to the **belle+** fall detection feature, **belle+** must be worn high on the chest with the included adjustable lanyard to accurately detect a fall.

Pacemakers:

Individuals with pacemakers should review their pacemaker materials regarding interaction with cell phones, and take the same precautions the materials recommend for this device.

Fall Detection:

Fall detection is an optional service for **belle+**[™] and uses patented algorithms to detect falls. If a fall is detected, you will be connected to specialists who can dispatch emergency services if needed. You will be able to tell specialists if you do not need assistance. We cannot guarantee that the service will always accurately determine a fall. It is advised that you always press the button if you need help.

Location Tracking:

You agree that by using **belle+**, we can track your approximate location when your device is powered on and that we can provide this information to third party service providers in an emergency or service incident. However, we cannot guarantee that we can track your exact location, and in some situations, we may only be able to provide information from your account. We will only use your location information to provide service.

belle+